

Covid-19 Procedures Safety & Sanitation

The safety and security of our guests and team members remain our highest priority. The Brookfield Conference Center and Hilton Garden Inn Brookfield are updating our sanitation and operating procedures to ensure guest protection and provide maximum flexibility as the situation around COVID-19 continues to evolve.

TEAM MEMBER HEALTH MONITORING

- Prohibiting sick team members in the workplace
- Daily team member temperature & wellness checks (logged by manager)

CLEANLINESS & SANITATION

- Hand sanitizer stations at each doorway
- Increased cleaning of public areas, focusing on high-contact surfaces such as doorknobs and counter tops
- Increased frequency of restroom checks, cleaning and sanitizing all areas

FOOD SAFETY

- Team member training on strict handwashing practices
- Gloves required for all kitchen and service team members
- Updating menus to include additional options for safe food service, including individually wrapped items, option to add attendant-served items, etc

SOCIAL DISTANCING

- Custom floor plans to ensure comfortable distancing between tables and chairs, as well as increased aisle spacing (when requested by client and when larger space is available)
- Create a plan with clients to decrease large gatherings during events (i.e. staggered registration times, entrances to building, meeting breaks and locations)

FACIAL COVERINGS

- Facial coverings required for all Brookfield Conference Center team members who are not fully vaccinated.
- Facial coverings are highly recommended to guests who are not full vaccinated.